

CORPORATE PROFILE

IT & TELECOM DIVISION



Systemic
SOLUTIONS UNLIMITED





About Us

We are a leading ICT Company with our head quarters in Dubai, UAE offering world class service for our clients across the Middle East and the subcontinent to multiple sectors. Systemic gives its customers the opportunity to keep the current business operations running efficiently, and offers them the freedom to position themselves for future challenges by creating and maintaining a reliable, scalable and flexible IT.

At Systemic, we understand the importance of integrated IT solutions and services required when running a business. Our team's specialized expertise allows us to provide our customers with the utmost in personalized service, ensuring that we meet all their business requirements as they grow. Our success comes from our unique approach in planning, implementing and managing our client's technological needs, whilst providing them with specialized support ensuring their business functions as efficiently and effectively as possible.

Systemic comprises of two divisions i.e Sales and Service. We have highly motivated team of qualified, trained and experienced Sales staff, engineers, technicians and support staffs. Our team is carefully chosen to provide excellent service experience to our valued clients.

Contact Us

Systemic Solutions LLC

P.B No: 60164, Speedex Centre, Office Suite - M11, Diera, Dubai

Tel : +971 4 2516137, Fax: +971 4 2516134, Hotline: +971 553 967 000

Email: contact@systemic.com, www.systemic.com

Follow us on:



www.facebook.com/systemic

www.twitter.com/systemic

www.linkedin/company/systemic

Our strong belief in a customer centric approach gives our clients peace of mind knowing that our business policy takes care of our clients' end to end ICT requirements with exceptionally affordable price.

Business Philosophy

Systemic's objectives are committed to maintaining a balance between the interests of our customers, shareholders and our employees.

Our customers are our strategic partners and their problems are our challenges. We are eager to offer innovative, cost-effective & reliable products and solutions to our customers, fully fit for the purpose intended, without compromising on quality at any stage.

At Systemic, we are committed to service before and after sales of our products and solutions. It is our endeavour to create a culture of Total Quality where continuous improvement of our people, our processes and our products become a way of life.

We constantly update our system to utilize state of the art technology available to achieve our goals. Apart from educating our staff on the emerging technologies, we also keep our customers updated on the latest technologies to improve their business environment, which is the core part of our business.

Scan the QR Code



Our Specialization



Network Management



Network Security



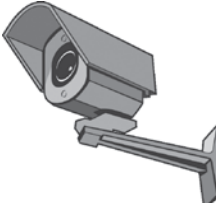
Network Consultancy



Wireless Networking



Storage Solutions



Video Surveillance / CCTV



IP telephony and PABX



Video Conferencing Solutions



AMC & Support



Software Solutions



Access Control System



GPS Vehicle Tracking Solutions



Enterprise Digital Imaging



Loyalty Programs & Solutions



Hardware Accessories

Network Infrastructure

Systemcnic has well trained and experienced workforce for installation and maintenance of complex LAN/WAN/Wireless networks. They are experts in Designing, implementation and testing of structured cabling plants encompassing copper (data & voice) and fiber optic solutions for high speed connectivity and data transfer.

We provide the following solutions:

- LAN Solutions
- WAN Solutions
- Wireless Solutions
- WAN Optimisation
- Network Security
- Remote Accessibility



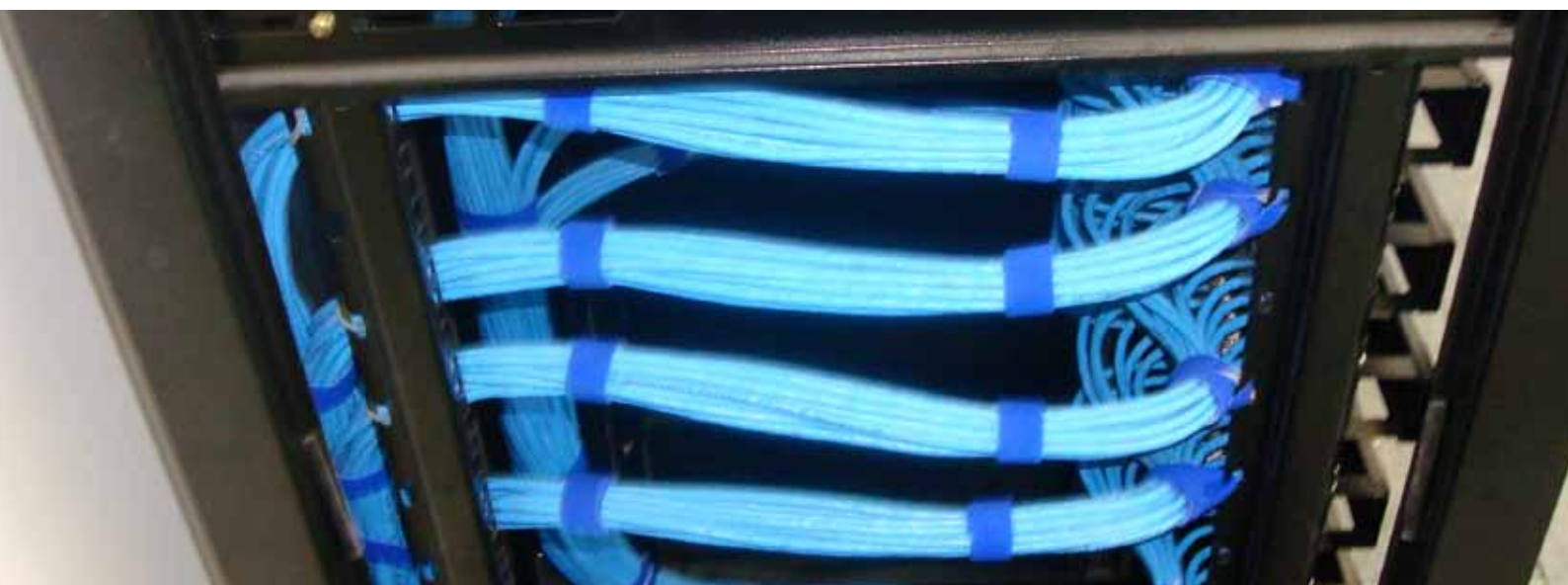
Structured Cabling

Our cabling technicians are well equipped with best of breed copper and fiber termination tools including CAT5e/CAT6 termination tools, fiber termination tools for epoxy, crimp and splicing. We are well equipped with test tools including DTX-1800 Cable Analyzer (Fluke Networks), Fiber Splicer 50S (Fujikura) etc.

We can professionally manage new installations of active Networks, Computers, Servers and related equipment, structured cabling requirements, modify the existing IT environment, re-organize existing cabling plants and undertake maintenance of complex cabling installations.

We are specializing in the following areas

- Cable Structure Designing
- Cable Laying
- Racks and Cabinets
- Testing & Documentation of Cabling Structure



Data Centre Solutions

The increment in the uptake of cloud computing, business and government organisations are scrutinizing the data centre to a higher degree in areas such as environment friendliness, security, availability and adherence to standards.

Systemcnic can offer turnkey ready data centre solutions with respect to the following key elements

- Power & Lighting
- Cooling and Environmental
- Fire Suppression
- Mechanical & Electrical Plants
- Security
- IT Infrastructure (Racks, Cables etc.)
- Housing and Containment
- Support

Wireless Solutions

WLAN and Wireless Bridging Solutions

Wireless Access to Internet

Wireless controller based solutions

Wireless Bluetooth Solutions



Server Solutions

Installation of servers. Installation and configuration of switches and routers. Installation and configuration of wireless access points and hotspots. Installation and configuration of firewall to protect the local network from external attacks, such as virus, spam mails, spyware, adware, hacking etc.,. Installation and configuration of Domain Controllers and Active Directory. Email / Proxy / ISA / Web Server solution. Clustering solutions and Storage solutions

Infrastructure Services



We Offer

- Installation of Servers
- Installation & Configuration of Domain Controllers
- Email / Proxy / ISA / Web Server Solution
- Clustering solutions and Storage Solutions

Security Solutions

- Email and Web security
- HTTP / FTP Borne security
- Firewall, VPN, IDS, IPS
- Content Filtering - Web & Email Filter
- Antivirus, Anti-Spam, Anti-Spyware



Storage Solutions

SAN, NAS and CAS
Backup, Tape Libraries / Autoloaders
Media Accessories
Storage management
Disaster Recovery



CCTV Surveillance Solutions

Our comprehensive surveillance solutions empower your security staff, drive productivity improvement and make your facilities safer and more secure. From closed circuit television (CCTV) systems that monitor perimeter fencing, points of entry/egress, docking stations and hazardous work environments to advanced applications that integrate monitoring and control of access control, security management and digital video surveillance/retrieval. Whether you've a single building, a campus or disparate geographical locations, Systemic can design, install, integrate, monitor and maintain all of your security requirements.

We are partnered with leading brands of surveillance solutions products to offer complete peace of mind with excellent service at a very affordable price.

We Offer

- CCTV Solutions
- Web based CCTV Solutions
- Wireless web based CCTV solutions
- Wireless web based + Centralised Storage
- Complete Installation and Support



IP Telephony & PABX System

IP Phone Systems offer a complete solution to customers who want all PBX features to be supported in one solution. IP Phone Systems are suitable for use in all business environments ranging from home offices to small- and medium-sized enterprises and large corporations. IP Phone Systems can be operated with a large number of compatible IP-PBX that support the Session Initiation Protocol "SIP", giving customers a great choice for enterprise communication systems

At Systemic we are dedicated to provide high quality IP-PBX/PABX solutions to businesses that are ready to take advantage of the latest advances in communication. We provide services for designing, installing, configuring, customizing and supporting of end to end communication solutions of well known brands such as Cisco, Panasonic, NEC etc through our experienced and dedicated technical team.

Our area of specialization in Telecom Solutions includes:

- PABX
- IPBX
- Intercom
- VOIP
- Call recording
- Call Monitoring
- IVR
- Voice Recognition
- Complete Support & Installation



Video Conferencing

Video conferencing is now already well established in the Gulf region within a growing number of major organizations for its high end facilities. Millions of high quality video conference systems are in use across the world today and using Systemcnic solutions or our "ready to use" In-house multimedia conference room will help you to link to anywhere in the world.



Advantages of Using Video Conference

Save time and money on business travel costs: flights, hotels, taxis, plus time spent travelling when you are not available to work.

Develop global opportunities, your customer or supplier market can be anywhere in the world

Improve client services, video conferencing allows you to have more 'face to face' meetings at a fraction of the cost

Beneficiaries of Video Conference

- Recruitment Interviews
- Medical/clinical Discussions for Healthcare Experts
- Giving Evidence to Magistrates or Crown Court
- In House Business Presentations
- Product Training for Employees and Clients
- Sales Representations and Product Launches
- Design & Creative Assessment
- Business to Business Consultancy Services
- Casting for Television Production

Professional Services & AMC

- Implementation Of Network Infrastructure
- Data Security Services
- Protection Against Virus Outbreaks & Proliferation
- Integration/Migration of Diverse Operating Systems
- Implementation of Email Solutions
- Upgrades of Network/ System / Operating Systems
- Annual Maintenance Contracts for Desktop Computers, Networks, Cabling, Servers, OS, Printers & Scanners, Security Devices and Storage Systems

Software Solutions



- Customized ERP Solutions
- HR and Payroll System
- B2B and e-business Solutions
- Customer Relationship Management
- Specialised CRM for call centres
- Inventory and Accounts System
- Transportation Management Systems
- Document Management Systems
- Database design and development

Access Control Systems

Systemic Solution's access control and ID solutions range from card/proximity access systems to intelligent keys. We can provide access control solutions that range in size from entire corporate systems to simple, keypad access for remote stand-alone, security doors. Requirements depend on access control risks. We use the latest technologies - including proximity cards and tokens, smart cards and biometrics - and source from the leading, global names in access control. Systemic has a wealth of access control solutions' experience that customers tap into to increase security, reduce risk and even optimize other facets of the performance of their organization. Our solutions includes

- ID cards
- Proximity cards and tokens
- Mag-stripe swipe cards
- Smart cards
- Keypads
- Biometrics
- ANPR
- Multi-site networking
- Security doors
- Centralized management control and reporting
- Remote access
- Time and attendance system
- Boom Barrier
- Turnstiles

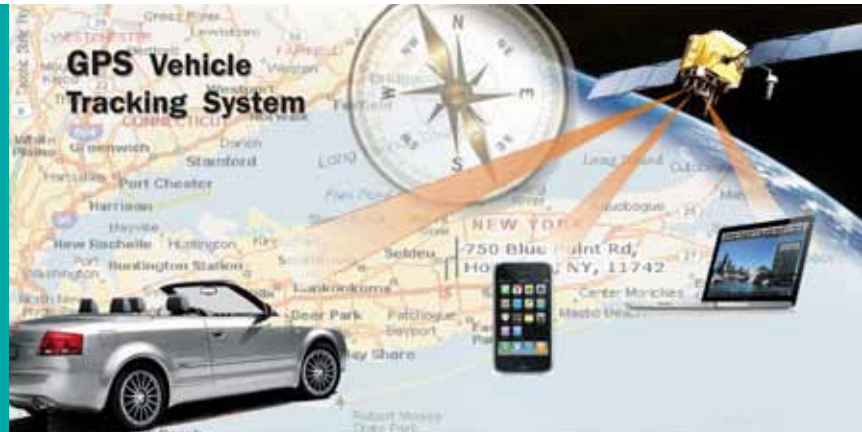


GPS & vehicle Tracking System

We are providing economical real time and historical GPS vehicle tracking, fleet tracking timesheet verification, and vehicle tracking location services for business customers with commercial fleet tracking needs. Vehicle tracking solutions will provide you with detailed information on your fleet's driving habits, stop locations, idle times, and speeds

Beneficiaries

- Company fleets
- Rent a Cars and Transport companies
- Taxi Service companies
- School Transportation Vehicles
- Holiday and Adventure vehicles
- Logistics and Cargo Services



Enterprise Digital Imaging solution

Enterprise Digital Imaging solution eliminate the headaches of paper and process management, ensure compliance and provides a path to long-term productivity gains your company requires to not only survive, but to thrive!

In a typical corporate environment, documents and files continue to be used to support mission critical business process. Files are created, circulated, modified, archived, distributed and discarded. Systemic is a total solution that addresses every aspect of document security without the complexities of legacy applications in partnered with world leaders in the industry. Image capture solutions including OCR, ICR and document classification are our specialization.

Turn high volumes of paper and digital documents into files you can edit, search and share in the format of your choice.

- Document Management and Processing Solution with English/Arabic
- Automatic Data Recognition - Populate index fields automatically using powerful OCR capabilities.
- Eliminating the need for manual keying of data.
- Streamlined Configuration - set-up new document types in seconds without complicated templates or expensive programming.
- no document limits - There are no limitations on the type, number or volume of documents
- wide support of scanners - Supports any scanner or MFP currently available using a twain driver.
- As well as accepting files of previously scanned images.



Customer Loyalty Programs

Customer loyalty programs are proving extremely popular among retailers in the Middle East especially in the gulf region. Loyalty programs are predominantly run by retailers and the service industry, but recent advances in proof of purchase systems and supporting technology is now increasing participation by manufacturers of consumer products.

Systemcnic team delivering successful channel sales incentive and customer loyalty programs designed to support single and multi-step distribution business models. We understand the power and leverage that channel incentives have to boost your sales, gather customer insight and market directly to your partners and end-users.

Our customer loyalty and channel incentive programs have helped businesses:

- Boost channel sales revenue
- Improve profit margins
- Identify and engage product end-users
- Launch new products / speed product adoption
- Establish competitive differentiation
- Acquire and retain customers
- Gather valuable customer data and insight
- Strengthen relationships with dealers, distributors, resellers and customers
- Increase customer loyalty and "share of wallet"

Advantages with Systemcnic

- End to end support of our incentive solutions
- Program design and delivery
- Incentive program technology platform
- Participant communications
- Program management
- Reward fulfillment
- Customer care and support
- Performance measurement



Systemcnic Trading Division :

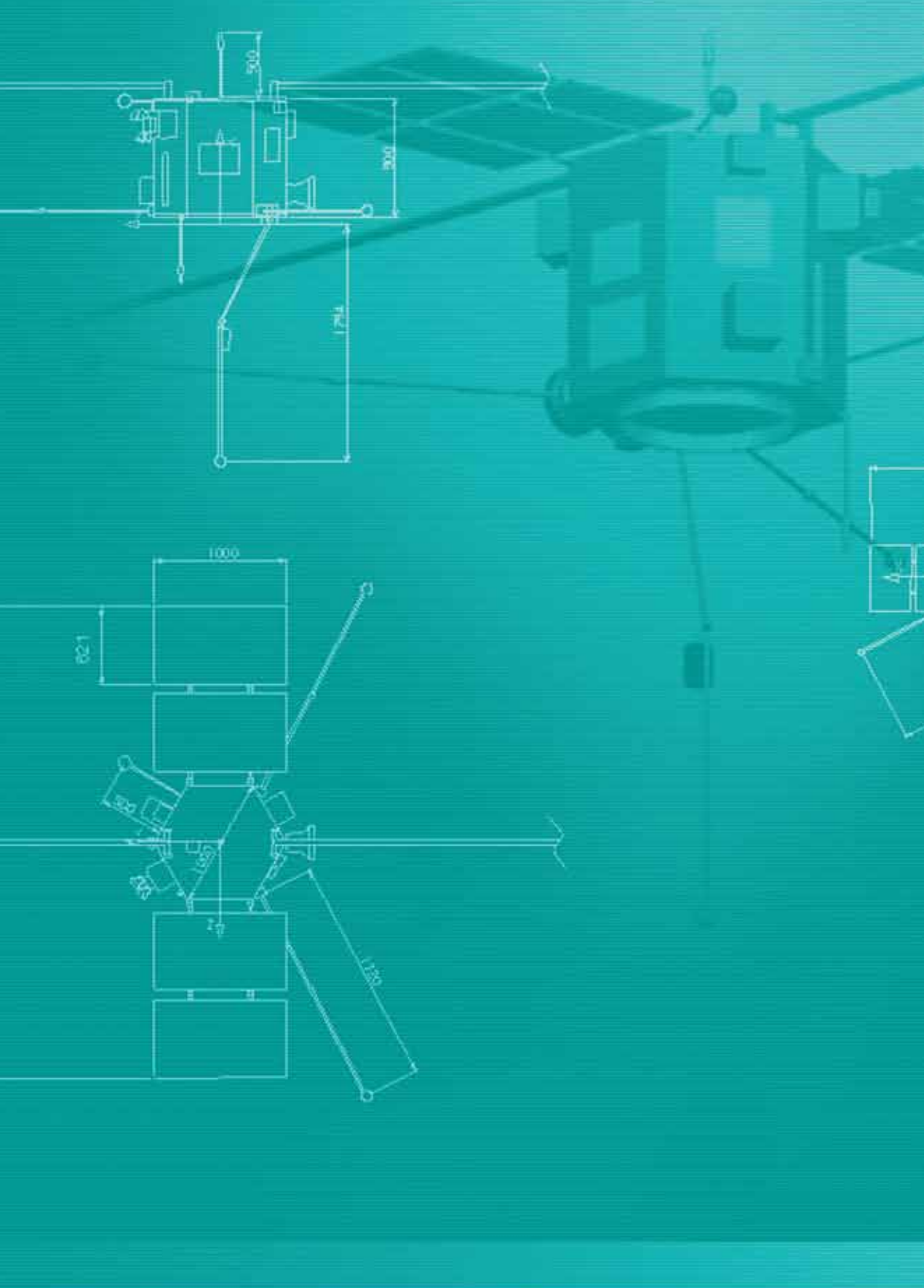
Systemcnic has a highly skilled and motivated sales team with deep domain knowledge and industry leading expertise, equipped and trained to serve our growing customer base. Our sales division is well known in the region for its customer centric approach and quick response to any queries of its valuable customers. We excel in trading all the IT, Telecom and Security related products of reputed brands and ensures it is being priced the best and delivered on time, which we believe is the foremost important factor in relationship building and business continuity.

Our trading activities includes supply and service of Network devices, servers, routers , switches, cables, security cameras, access control systems, Computer desktops, laptops, Printers etc to our clients across multiple industry and sectors.

We are well recognized and certified by leading vendors in the market for the products we deal with. Our client reference list includes some of the leading names and their appreciation of our support gives credentials to our commitment, dedication and service. We deal with the following brands:



Systemic



Systemic Solutions LLC

P.B No: 60164, Speedex Centre, Office Suite - M11, Diera, Dubai

Tel : +971 4 2516137, Fax: +971 4 2516134, Hotline: +971 553 967000

Email: contact@systemic.com, www.systemic.com

